

# Smithers Quality Assessments



**“BEST-IN-CLASS REGISTRAR RANKING ACHIEVED AGAIN!”**

Smithers Quality Assessments continues to deliver superior registrar service. \*

SQA Report Card 2000 : **Superior**

√+ SQA Report Card 2001 : **Superior**

√+ SQA Report Card 2004 : **Superior**

- √+ Reputation of registrar
- √+ Knowledge and ability of auditors
- √+ Thoroughness of auditors
- √+ Auditor understands my business
- √+ Responsiveness to questions or concerns
- √+ Consistency in standards interpretation

***“Smithers keeps us consistent.”***

***“SQA has a superior understanding of our business.”***

\* Derived from **Quality Digest Magazine** survey data, July 2000, 2001, 2004



ISO 9001 | QS-9000 | ISO/TS 16949 | AS9100 | ISO 14001

**SMITHERS QUALITY ASSESSMENTS** A Smithers Group Company

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